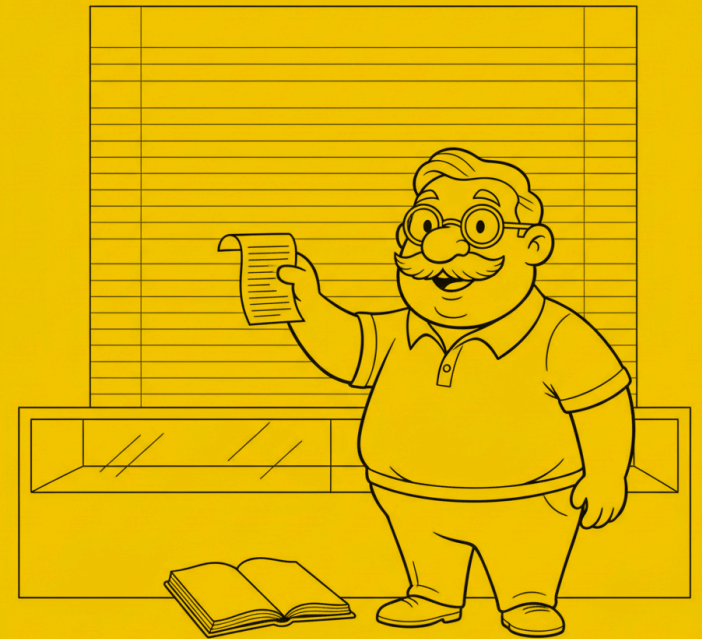


# The 3-Minute Guide to The Diligence Receipt

THE CHECKS YOUR COUNTER  
ALREADY RUNS,  
AND NOBODY EVER WROTE DOWN





## The Asymmetry

# YOU FEED IT. YOU CANNOT ASK IT.

**Where the checking actually goes:** A shop reports its transactions on a schedule set by rule. The search side of the same machinery is closed to it. Both halves are true at once, and only one of them helps the counter:

1

### IT GOES OUT DAILY

Electronic transaction records upload daily under the NYPD rule. A shop that does not upload keeps a triplicate paper log instead, which an officer collects every ten days.

2

### IT NEVER COMES BACK

NCIC, the federal stolen-article file, is a law-enforcement system. The upload service's search side is credentialed to police as well. The shop supplies; it cannot ask.

3

### SO IT LIVES IN MEMORY

What the clerk checked at intake, and when, and for which serial, is carried as habit. Nothing about it is dated and nothing is filed.

**The Big Fix difference:** Every check a shop may lawfully run, runs at intake, and files a certificate number and a timestamp against the ticket.

1





## The Call

# THE DAY SOMEBODY ASKS

**What the book is expected to hold:** The record requirements are specific and old. The book is kept in English at the time of every purchase and every sale, with serials, the person's description, and the day and hour, and it is retained six years:

1

### TWENTY ARTICLES

At least quarterly an officer may ask for the last twenty articles still in inventory and check each against the book for completeness, accuracy and legibility.

2

### EXHIBIT ON DEMAND

A stolen-goods notice, or a demand to exhibit an article, arrives without warning. The answer is whatever the shop can produce in the moment.

3

### NOBODY WROTE IT DOWN

The clerk who took the item in may be off that day. The checking may well have happened. Without a dated page it happened only in somebody's account of it.

**What it is worth:** A page filed against the ticket number turns a recollection into a record, months before anyone asks for it.





## The Machine

# WHAT ACTUALLY RUNS

**Workflow breakdown:** It files nothing, contacts no agency and speaks to no officer on your behalf. It runs the checks a shop may lawfully run, and it writes down that they ran:

1

### IT READS

The ticket number and the serial your counter already copies. No new app at the counter, no second place to type, no change to how an item is taken in.

2

### IT ASKS

Every surface open to a civilian: the public bike index, the device registries, the watch register. Certificate numbers and times land against the ticket number.

3

### IT REFUSES

A police-only system prints POLICE-ONLY, NOT CHECKABLE. A surface that did not answer prints NOT REACHED, with the time. It never prints a result it did not get.

**The outcome:** The page never says the item is clean. It says what ran, when, and what could not be asked — which is the part a detective can actually use.

3





## The Gate

# THE SEQUENCE, IN FULL

**Gate breakdown:** Every step is named, and the last one is a person. This is the whole chain, in order — there is no step after the signature and no way to skip to it:

1

### A TICKET OPENS

The clerk copies the serial the way they already do. Nothing new to type, nothing new to learn, no change to how an item is taken in.

2

### THE PASS RUNS

Every registry a shop can lawfully ask gets asked at once — the public bike index, the device registries, the watch register.

3

### THE BLOCKED LINES PRINT

NCIC and the upload service's search side are police-only. Those lines print POLICE-ONLY — NOT CHECKABLE, in ink, on every receipt.

4

### THE RECEIPT FILES

Certificate numbers and timestamps land against the ticket number, in the book with the ticket, before anyone has asked

5

### A PERSON HOLDS THE PAGE

Who the receipt is shown to is a human decision. The machine files; it never speaks to law enforcement on the shop's behalf.

**The rule:** Nothing sends, files or closes itself. The workflow prepares the decision; a named person makes it.



## When It Is Wrong

# BECAUSE SOMETIMES IT WILL BE

**Failure breakdown:** Every workflow is wrong sometimes. What matters is whether it tells you, and whether it can act on its own while it is wrong. Ours is built so the answer to the second is no:

1

### IF A REGISTRY DOES NOT ANSWER

That line prints NOT REACHED with the time. It never prints a result it did not get, and it never retries its way into a claim.

2

### IF THE SERIAL ITSELF LIES

A filed-off or re-stamped serial queries the surfaces clean and comes back empty. The receipt proves what was asked and when — it cannot see what an engraver did.

3

### IF THE PAID REGISTRIES ARE NOT FITTED YET

Phase one runs the free public surfaces. The credentialed device and watch registries wait on the shop's own accounts — until then those lines print NOT FITTED, not a

4

### IF YOU WANT THE WORDS IT WILL NOT SAY

Not stolen. Clean. Authentic. The page refuses all three, because the systems that could support them are police-only. That refusal is what makes it

**Why this page exists:** We could not find a competitor in this trade publishing a failure path. We would rather print ours than have you discover it.

5

# Thanks for reading.

THE WORKFLOW FILM, THE SPEC SHEET AND THIS GUIDE ALL PRINT FROM ONE BRIEF.

PRODUCED BY

**mrwilson**

FOR

NEW YORK COLLATERAL LOAN BROKERS

The audit is free, and it produces this guide again for your shop — your records, your obligations, and the one thing worth fixing first.

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